

# The Best Speakers. Curated for Healthcare.

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## Richard Corder



#### Focus:

Improving the Healthcare Experience | Running a World Class
Organization | Executive Coaching | Public Speaking | Accountability Expert|
Culture Shepherd

#### **Education:**

Masters of Healthcare Administration from Simmons College, Boston, 2001

### **Background:**

Richard is an operations leader with over 25 years of hands-on experience. A former hotel executive, Richard weaves his passion for service with a deeply held belief that improvement is achieved through accountability. A respected leader, Richard combines his love for operations with his experience managing, mentoring, and coaching others to achieve safer, better healthcare. His operational roles have included c-suite positions at

academic and community hospitals as well as senior level leadership positions in luxury hotels. Prior roles have included vice president of operations, chief operating officer and senior director of service excellence.

Richard works with leaders and organizations to make healthcare more human, more patient centered and safer. By focusing on the humans that deliver care, Richard helps create a culture that allows leaders to craft, lead and sustain organizational systems that generate improved results for both the patient and the organization.

A change shepherd and truth teller, Richard is passionate about coaching healthcare leaders and their teams to be more human, personally accountable, relationship driven collaborators. A disruptive thinker, he has a strong track record of implementing positive change through practical leader-led coaching, a mind-set of personal accountability and a drive for clarity in all aspects of his work.

Consultant, author, speaker, coach, and advisor, Richard works with leaders to offer practical approaches and tactics that support personal accountability in their organizations and significantly improve performance.

